

## General Agreement

Markom | Registrar.MK with address Danica Rucigaj 11, 1000 Skopje, Macedonia is a provider of services for domains and domain add ons, whose mission is to be trusted neutral third party.

Markom is keeping secret all administrative and technical procedures and specifications concerning the operation of domains and domain add-ons except in the case of publicly available data which are publicly published. The client agrees administrative and technical contact for the domains to be system default contact, and registrant to be trustee agent.

The domain name and its use must be in accordance with the respective policy. The registrant is obliged to provide accurate and up-to-date contact information such as: Name, Company and IDnumber (where applicable), Postal Address, Country, Phone and Email. The registrant is obliged to report any changes to these details immediately and to correct any mistakes. Markom may ask the registrant for validation of the registered contact details. The registrant has 15 calendar days to respond. Markom is entitled to deactivate the domain and account prior to or after the validation process if the contact details are incorrect or unreliable. Markom shall not be liable to the Registrant or responsible for any type of cost or lost profits that may arise directly or indirectly as a result of any interruption in the usage of the domain name while the domain name is deactivated, redirected or forwarded to a new domain name server as a result of any alleged criminal use of the domain by the Registrant, or failed validation of contact registrant details, even if the Registrant is later cleared of any suspicion following a court ruling or any other type of administrative process.

The client agrees upon the digitally signed invoices to be sent via email. Markom reserves the right to change the price of the services at any time.

The domain add-ons gSite and gMail are services from Google Site and Gmail, where hosting is built in by Google. The client is engaging Markom to create and update internet site and email address. If the client stops to pay for the services domain add-ons, the service and existing domain records stops to serve.

The client assumes liability and waives all claims against Markom for the use of the services for domains and domain add-ons, provided by Markom.