

## General Agreement

marCOM (Registrar.MK] with address Danica Rucigaj 11, 1000 Skopje, Macedonia is a provider of services for domains and domain add ons, whose mission is to be trusted neutral third party.

marCOM is keeping secret all administrative and technical procedures and specifications concerning the operation of domains and domain add-ons except in the case of publicly available data which are publicly published. The client agrees the registrar to be administrative and technical contact for the domains of some extensions, also registrant to be trustee agent. View trustee agreement. Domain names for which the client is not the registered owner in whois cannot change registrar. Hence, such domain names shall continue to be registered with marCOM as registrar. The customer can, however, change the owner in accordance with the current price list of the domain name, and then transfer it.

The domain name and its use must be in accordance with the Registry policy.

The registrant is obliged to provide accurate and up-to-date contact information such as: Name, Company and IDnumber (where applicable), Postal Address, Country, Phone and Email. The registrant is obliged to report any changes to these details immediately and to correct any mistakes. marCOM may ask the registrant for validation of the registered contact details. The registrant has 15 calendar days to respond. marCOM is entitled to deactivate the domain and account prior to or after the validation process if the contact details are incorrect or unreliable. marCOM shall not be liable to the Registrant or responsible for any type of cost or lost profits that may arise directly or indirectly as a result of any interruption in the usage of the domain name while the domain name is deactivated, redirected or forwarded to a new domain name server as a result of any alleged criminal use of the domain by the Registrant, or failed validation of contact registrant details, even if the Registrant is later cleared of any suspicion following a court ruling or any other type of administrative process.

The client agrees upon the digitally signed invoices to be sent via email

The domain add-ons Registrar.MK gSite and gMail are services from Google Site and Gmail, where hosting is built in by Google.

marCOM reserves the right to change the price of the services at any time.

The client assumes liability for the use of the services for domains and domain add-ons, provided by marCOM. Client waives all claims against marCOM, which may arise from the use of the services for domains and domain add-ons, provided by marCOM.